



Cisco Webex Calling with AT&T

Enterprise-level power and ease of use for small and medium businesses.

AT&T and Cisco give you the power of a fully featured, enterprise-ready cloud PBX, integrated with Cisco Webex Teams for near-seamless business calling, meetings, and team collaboration—in a cost-effective solution.

Webex Calling with AT&T is powered by the proven Cisco Cloud Calling Platform used by more than 20 million people worldwide. Cisco technology was born in the cloud and has been continuously improved and refined for the past 20 years.

You get robust cloud calling delivered by SIP-enabled PSTN with global access, giving you a better, more secure communications experience while reducing your overall costs.



Powerful Features. Big Benefits.

The Power of the AT&T Network: Integrated business Voice over IP (VoIP) with toll-free capabilities provides a more robust solution and highly reliable local, U.S. long distance, and international inbound and outbound calling. Take advantage of AT&T SD-WAN to better control network traffic and prioritize voice for consistent call quality or AT&T Dynamic Traffic Management to prioritize voice for AT&T Mobility customers. Utilize a single vendor and single point of accountability for all your networking needs.

Webex Calling with AT&T

Concierge Service Options

The Power of AT&T expertise: Get up and running quickly and easily with the right service options for your needs.



Basic concierge service: included

Initial account setup within Control Hub and administrator training.



Advanced concierge service

This includes Basic Concierge Service, plus initial setup of telephone number porting, site level definition, user/device/line upload, and advanced features.



Ongoing concierge service

With the selection of Advanced Concierge Service, you have the option to add unlimited and ongoing support of moves, adds, changes and deletes of sites, users, devices, lines and features in Control Hub.



Advanced 9-1-1 cloud-based services

Webex Calling with AT&T incorporates next-generation cloud-based capabilities including central notification and dispatchable location for nomadic and fixed users, which are new regulatory requirements.

Hardware and equipment bundle

Reduce your Capex and increase flexibility by subscribing to managed voice and video endpoint bundles delivered in a hardware-as-a-service model.

Unified administration portal makes it simple

The Webex Control Hub delivers a simple, tile layout that brings Webex Calling with AT&T, Webex Teams, and Webex Meetings into one easy-to-manage view. The Webex Calling administration portal enables you to deploy Cisco phones without complex pre-provisioning or device staging. Bulk device provisioning reduces onboarding time from hours to minutes, and end users can even install their own phones using a simple interface.

Auto attendant

Help ensure that all calls are answered and routed to the right individual, group, or location, or to an answering service, hunt group, or voicemail box. You can even route calls based on caller ID attributes, VIP lists, or by area code. It's easy to add greetings, set up menus, and provide flexible schedules that handle calls differently during business hours and after-hours.

Webex Calling with AT&T

Additional Functionality

Webex Calling with AT&T comes with all the functionality you would expect, plus a range of advanced features.

- Authentication
- Call park/retrieve
- Calling plan management
- External calling line ID delivery
- Group call park/pickup
- Intercept user
- Internal Calling line ID delivery
- Music on hold
- Voice portal
- Auto attendant
- Call queue
- Group paging
- Hunt group
- Receptionist client
- Skype4Business (Lync) integration

Mix and match calling

Mix and match your calling subscriptions so you get exactly what you need to power your business.

Professional

Full featured business solution

- Full set of PBX calling features
- Webex Teams
- Webex Meetings (optional)
- Associated with a person



Enhanced

Simple dial tone for common area phones

- Limited telephony feature set
- Limited mobility features
- Only “free” version of Webex Teams
- Appropriate for cubicles & shared desk locations
- Associated with a person or place



Cisco Collaboration Flex Plan

Webex Calling with AT&T is part of the Cisco Collaboration Flex Plan, enabling you to purchase what you need today, and grow at your own pace, with the ease of a single agreement that includes software, upgrades, and support. Named User enables you to provide calling and team collaboration services to individuals, teams, or departments.

Why AT&T and Cisco? AT&T and Cisco are two of the world’s leading industry innovators, using their powerful partnership to help ensure your success.

AT&T is a global leader in communications, delivering network, mobile communications, and managed services based on a world-class network infrastructure. This gives AT&T the ability to provide you with an always-on network as well as comprehensive service and support at locations worldwide. AT&T and Cisco have deep expertise in the deployment and management of cloud calling on the Cisco platform, with over 8,000 engineers trained and certified on Cisco solutions.